## Fall 2016 Student satisfaction Inventory Survey- Open Answer

- 1 I wish I had the chance to participate in sports but unfortunately there is no sports activities
- 2 Thank you for all your dedication and hard work.
- 3 Love the campus, friendly people and safe environment
- 4 Good job.
- 5 The campus community among students is lacking. Many general ed teachers are not understanding of family circumstances or set backs. They are not helpful to stay at home moms.
- every single associate level class should have the option of traditional learning. not every student finds taking online classes easy. online classes are a (language). there is no reason every associate level class can not be video relayed to satellite campuses. also, Pahrump's proctored test hours are impossible for people who work.
- 7 The college as a whole has been so helpful. All staff have treated me and helped me coutious and answered all my questions and needs.
- 8 The only problem that I've encountered thus far is a lack of communication in a timely manner in regards to online orientation. I was very confused with the online fall orientation and the gal that was in charge of the course took nearly two weeks to get back with me the two times that I contacted her with questions. I will be taking it again in the Spring because I received no communication in advance that it was an 'all or nothing course' and I hadn't finished my math placement testing or met with my advisor. That's the only frustration I have experienced thus far. My online instructors have been very helpful and quick in response when I contact them, so I'm very happy with my classes I am enrolled in this fall.
- Tuition billing procedure is rough and needs work. My primary method of payment for anything is American Express, but Great Basin College does not accept American Express. I have to move money around and pay using several different credit cards in various names since the college does not accept my primary card. Additionally, tuition payments should be due the 1st of the month (regardless of what day that is). I was informed that the tuition payment due date changes every semester. The due date for tuition payments should be more clearly posted somewhere and always remain consistent. The MyGBC self-service web portal is awful and needs major web design attention. The site is slow to respond, poorly organized, does not scale to the size of the screen (making it hard to read), and needs an overhaul in general. Great Basin College has a beautiful campus. It's a shame that I don't get to really use it since GBC doesn't really offer any live classes for my program. I do much better—academically—with live courses but am left with no option but to enroll in web-based courses. This is a huge disappointment. The college offices (for some unknown reason) were able to get an old email address that I haven't used in more than 10 years (prior to my registration at GBC). Because this information was not entered into the system correctly, I failed to receive various notifications from the offices which, one time, resulted in my being dropped from all of my courses without notice due to a late and paid fee. It would have seemed to me that my money and the college's money is important enough to warrant a telephone call or a verification of information—especially seeing as this lack of communication was not my fault. Communication and organization from Great Basin College is poor in general.
- 10 Overall Great Basin College has great service, and they care for student. Their staff goes above and beyond their duties to help students.
- 11 (Instructor) is the worst professor I have ever had. He does not think of his students as in if they might have other classes or a job. His workload is unrealistic.
- 12 I've really enjoyed going back to school. The main issue I've had though is not getting the proper information in regards to what classes I need to fulfill my bachelors degree in the program there. Back January 2015 I had requested information for an education plan, one counselor helped me, but it wasn't her department, not her fault. The one in charge of the department never got back till I had to continually bug, till Aug 2016 with wrong information and I wasn't given the proper information till recently. it is now almost 2017, and now I'm think I'm going to be in a bind because I wasn't given guidance earlier from that in the classes I needed. I am now worried rather I'll still qualify for financial aid and fear I may not have the required classes and fear I may not be able to afford to continue program without the Finicial aid assistance.
- 13 Classes are great, learning is great, advisor is great.
- 14 security during the day i see pat, not very often anyone else and not often do i see pat. During the night i see security at least 4 times very regularly. I have had no problems in my housing or in my job.

- 15 It is difficult to base the questions asked on the Battle Mountain campus as we do not have any of it here so I based ALL on the Elko campus and the ability to access it. I would choose to attend a class rather than online but they are not offered very often so more would be nice in the evening. My advisor was changed and my new one seems to take a more active interest to some extend however as an older late in life college attendee i do not feel that most of the instructors care about my issues such as not being a teenager, having to work full time, having kids, etc and about classes that relate to my life no teenagers lives
- Instructor Teresa Stauffer is an exceptional academic advisor. I love GBC because of her. The tuition is reasonable and the classes have been very practical. Registration for the post Baccalaureate teacher certificate program is complicated but other than that I'm very happy with my experience at GBC.
- 17 Great school.
- Financial aid was good until my son got sick and almost died, then my other sick became very ill, and my mother passed away. After that I went to College in Oregon and was told to appeal GBC and bring in my proof that I was in the hospital every other day with my kids and mother until she passed away because I should be able to be pkaced on academic probation and if not that financial aid wouldn't affect my student loans so it would be okay if I transferred back because anyone could receive loans. That was a lie, I transferred back was denied financial aid and told it was the 3rd time I havr appealed so I could not appeal again while I attended GBC and I was no longer eleigible for my loans. Whereas if I would have stayed at the college I attended in Oregon my financial aid was still good and so were my loans. I told GBC that I was very concerned about this since I am fisabled and on SSI so I could not afford to take classes. Needless to say after they had me enroll under the impression my aid would be reinstated after the appeal process I was screwed and since then have had to borrow money monthly to make my payments. Not only that but I started classes 3 weeks late, made my first payment 2 days after I enrolled and was told to just make my payments monthly. Well my first payment was Sept. 12, when I went in Oct 12th my classes had been camcelled due to late payment. When I asked how that was possible I was told they only had 1 payment plan og 4 installments due the 23rd of every month. So I was suppose to start school late & make payments every 2 weeks of \$230 when I only make \$733. Please tell me how that is possible with 3 kids and one on the way while on a fixed income? Honestly I am extremely dissapointed in GBC's financial deoartment and controller's office to the point I'm not sure if I want to attend their next semester or if I will transfer back to Portland's College.
- 19 This is hands down, the worst college I have ever attended. I am greatly disappointed with the quality of education I am receiving here. Unfortunately, this is the only college in this area and I have to fight through the horrible instructors, rude front desk personnel, and inconsiderate disability coordinator. Instructors favor certain students, which is totally unacceptable. Disabilities are completely over looked. Veterans are not treated with any kind of respect. That is a disgrace in and of itself. If I could finish out my courses at GBC and relocate to be able to attend a school at a better college, I would pack up and leave this area. That is how much
- 20 most of the answers were N/A because i took an online course, the online course was good and met my needs.
- 21 I have enjoying be a student in Great Basin College. English is my second language, I am not total understand the few questions, I hope I get right answers.
- I was at first happy to be back in my home town supporting and getting an education at a school here. After more than 10 yrs of going to school here off and on at GBC, both online and in class, I have seen a deterioration in/of educational standards, quality, and return on value just within my own program. I have learned more on my own than in most courses, as the semesters go by it has continuously come to seem that busy work is more important than actually learning anything relevant to my field of study. Hands on education and learning things that can be put to actual use within the workplace should have the highest priority within courses, and it doesn't seem to be that way within classes at all. I know that GBC wants to be comparable to other state universities such as UNR & UNLV, however just because you charge more for a class with lower teaching and content standards will not get you there. Classes at GBC, the ones that are a part of my program, are grossly overpriced. The campus bookstore is also grossly overpriced when I can get the same book WITH an access code for cheaper via Amazon or directly from the publisher. And the prices offered on book buybacks is an insult comlared to prices charged for them. Fortunately my time at GBC is almost over.
- 23 new professors can be hard to approach and complex for new incoming students.

- I am very grateful to GBC and enjoyed my experience with the Pahrump campus for the most part. I think their current staff is great! But it is so frustrating that I always get the run around when asking basic questions about admissions payments, and financial aid. I know it is not their fault that they have to direct my questions to the Elko campus but come on. This campus is not self-sufficient at all which is a problem. If I had the chance to do it all over again, I would not go to GBC. I would have gone to my dream school (which I was accepted to) and experienced the dorm life. I could not get at the Pahrump campus. GBC was cheap and near my family which I why I chose the Pahrump campus. But I regret that decision more and more the closer I get to my degree.
- 25 I am an older returning student and this institution has helped me with everything I've needed. Thank you.
- Overall, I feel GBC is a solid institution. The worst problem are some of the online professors. I feel certain professors in the physics and computer science departments are horrendous. They fail to upload lectures, respond in a quick manner, and give appropriate homework. In addition, I felt admission staff in Elko are slow to respond to some things.
- 27 It'd be nice to know about all the internships that are available and to help students get into them.
- 28 I wish that their wasn't a lot of development classes. Because students are wasting their time in being in those classes. one another issue is some faculty professors are not grading on time and doing last minute. Many Slack off. I wish they can improve their teaching and not make students rush. Last Great Basin college needs improvement lot.
- 29 A little dissatisfied with the book purchasing process for the Radiology program. Wasn't given any info prior to classes starting on what books I needed and forced to buy them from the bookstore.
- 30 Not asked about in the survey, but the high school dual enrollment program is a HUGE benefit to rural communities that have students that wish to excel. This is a great benefit.
- 31 I have enjoyed my time at GBC and would definitely recommend the school. I really like that I was able to stay close to home and get a good college education. Love the school and was happy that I could take most of my classes online. Best wishes to GBC!
- 32 I would greatly appreciate a child care center being added to the facility in the near future.
- I am less than a year from retirement from the military and I chose GBC due to their location and reputation. After attending classes, I was even more impressed with not only my Instructors, but the staff I have dealt with. Tawny Crum is an awesome woman who truly cares abut the Veterans she serves. Chris Marshall is another huge asset to the school. Her knowledge and enthusiasm for her work and helping students achieve life-long goals is amazing. Clint Kelly is the best, most well versed Instructor I have ever had. His knowledge from years in the field and his desire to pass that along to his students is respectable. I am actually kind of sad that I am halfway through my program already. I am going to miss going to school at GBC.
- I suggest that you add more live classes into your college, this is because it would be a better interaction with the teacher and the students rather than not even getting the chance in meeting your classmates or even your teacher.
- 35 The Business Degrees at GBC are fantastic for people that work full time, the majority of the classes are online making it possible to work and go to school together.
- 36 Great choice for full time working students who need to return to school but are only able to online and my academic advisor is amazing!
- 37 Love GBC!
- 38 Sending me daily email reminders to fill out an obnoxious 90 question survey is a joke. I'm taking a one credit online course at your school.
- I have had a wonderful experience at Great Basin College. I have earned two Associate Degrees from GBC. I am currently enrolled in a Bachelors Degree with a graduation date of May, 2017. The ability to take online courses for my bachelors course work has been instrumental in earning my degree, Bachelors of Science in Nursing. The quality of my professors and the quality of both the ADN and BSN program have prompted me to apply for Masters/Graduate programs at UNR and UNLV. I will start my graduate program in the fall of 2017. I truly feel like going to school at GBC has had a high impact on my career, success and drive to pursue knowledge. Thank you for all that you do for your students.
- 40 Call me if you need more detail.
- 41 A great college, but would like to see the computer lab or library open longer on the weekends. A coffee bar or shop would be nice for a future addition.
- 42 I personally do not agree with Excess credit fee. I have been attending for years and for one reason or another I have had to drop a class or withdraw and that should not count against me. I wish someone would have looked at how many credits I had and advised me of the Excess credit fee that was going to be implemented. I am four classes away from my second Associates and because of the Excess credit fee I do not want to attempt to go for my Bachelors. I feel as though I am being punished and I have to pay for uncontrollable events that happened in life

- The institution has out grown its community college status and the college needs to continue to pursue state college status. If the college is able to offer more degree seeking programs enrollment should increase.
- I enrolled in the Post-Bac program to get my teaching license. I had recently married and moved to Nevada, so everything was a change for me. GBC faculty, staff, and students made me feel right at home. I love this campus and all the people there! I was able to get a job on campus before I started my student teaching and I enjoyed every moment of my time there. I will miss GBC when I graduate
- 45 When I was selected to participate in the audit and had issues, the emails back and forth were very helpful!
- I'm a 14 year old 9th grader attending Pahrump Valley High School. I love my online Multimedia class with Mr. Bail. I never thought an online class would be so challenging and information rich. I plan on taking one dual credit class every semester so I get approx one year of college out of the way during high school. Feedback GBC should be working harder with the high school to convince other students to attend. I see this as lost opportunity and revenue to GBC.
- 47 The office staff are very person oriented and are extremely helpful. They notice when I am having a bad day with my disabilities and do what they can to make my experience on campus the best it can be. The furniture at the campus isn't the best for a middle aged person fighting spinal issues but the staff does the best they can to assist me, especially Jolina and Lisa.
- 48 The teachers at the GBC campus are understanding, well-educated, and can be entertaining too. There is so much I have learned from T. Reagan, R. Bagwe, G. Tenney, Foster, Sausman, Paxton, Griffin, Fraizer, Musial, and Gonzales (Yes, all of them). Three of them have never even taught me in a classroom, but their presence, kindness, and advice has helped me develop into the student I am today.
- 49 This was too long
- It was a great experience at great basin college itself sadly my experience was tainted when the student Government Association was very rude on how they treated me a student who is very interested in being a part of the student Government Association. I sadly do not enjoy great basin college now due to (Staff). On how they treated the other student Government Association members and their elected officials.
- The first item that is quite trying is the web design. It is extremely difficult to navigate and poorly designed. The long listing of option(s) is very reminiscent of the old mainframe days of the late 70's and 80's. The other area of concern is how the Humboldt County School District and the college work together. There is a grant program that the school district has for ARL student's tuition payments. I actually got chewed out for paying my tuition at the time of enrollment. No one knew, nor could figure out, what I should do. I'm making the rash assumption that I am not the first nor only employee of Humboldt Schools to be enrolled. A simple phone call between the two entities should suffice in establishing some procedures. Hopefully this is rectified before I enroll in the next two classes. On the positive note my instructor, Teresa, is extremely knowledgeable in her fields of expertise and a great
- I never got the chance to tell anyone how much Jolina Adams at the Winnemucca center helped me when I was first registering. She was fantastic, knowledgable and made herself available to help me. She is a great asset to your institution.
- 53 I would like it if professors would be more helpful with assignment questions instead of telling students to go off and search the Internet for the answers.
- I have enjoyed going to Great Basin College. I like taking my classes mostly online. I have to work full-time. I really enjoy the Instructors, they care about you as a student and help you succeed.
- 55 SOME PROFESSORS ARE JUDGMENTAL AND DON'T THINK BEFORE THEY GRADE. ONE INSTANCE WHEN I HAD A SOCIAL WORK CLASS I DESCRIBED MY SELF AS BEING SHY YET DEFIANT AS A TEENAGER AND SHE SAID THAT CAN'T BE POSSIBLE. IM NOT HAPPY WITH A CLASS I ENROLLED IN CANCELED AT LAST MINUTE AND NOW IM STRUGGLING AS A RESULT WITH THE DIFFERENT CLASS TIME I HAD TO TAKE.
- 56 I did not know that the school offered an Agriculture Degree.
- 57 I hold a Masters Degree from the University of San Francisco. I was told that I did not qualify for a writing class because I could not prove with transcripts that I met English Department requirements. It was quite a nasty experience. I was able to take the course with the Instructor's permission. What a wasted opportunity to garner the support of a senior citizen wrong that was! I did some research into other institutions of higher learning vis a vis seniors. Most institutions roll out the red carpet for seniors and knock down barriers to their inclusion in campus. I love my writing classes.
- 58 It's going pretty well so far.
- 59 When students have to take a test at the ASC the other students that are there as well are talking loudly.
- 60 Great job.

- 61 One of the issues with GBC is the vocational programs. For example, when an individual is looking to obtain a mining technology degree (associate's degree) they are given to much leeway in their classes such as English 103 and Math 116, which makes the rest of the graduates look bad. I have personally heard from some of the 'big wigs' from Barrick that those particular graduates cannot write or do other basic duties of the job. That in my opinion is due to the easiness of obtaining those degrees. Another problem is the amount of overlap in some of the other classes or programs. For example, when obtaining a degree in education we are required to take BIO 190 whereas in other Universities and colleges in Nevada the requirement is BIO 100, which in my opinion, is the Science departments agenda in teaching evolution. This would not be an issue if they did not try to juxtapose their beliefs upon the students' beliefs. Another issue with the Science department is the lack of proper grading. That is to say that when I was taking some of the science courses required for the program the assessment criteria was not very well done or at times not even outlined. It is as if the instructors obtained their grades by pure guess work. Another issue is with the science labs. The labs that we are required to take are literally a rip off. For example, when taking BIO 190 we literally put together a puzzle for 1 lab. Is that what we do in college or pre-school? Although, not to be only negative I have found much of the staff and instructors to be very helpful and responsible in their duties. In fact, I have been inspired by a few. Nevertheless, there are those staff and instructors who should had been weeded out a long time ago. Are the class evaluations being examined by the administration? If it is then what are the consequences to those members of the staff and faculty who are literally dismissing students' concerns, and at the same time lack the ability to teach? However, to leave this statement in a better light there are many things about the college that are also commendable. For example, the small class sizes allow more learning to occur, at least in my opinion. Moreover, the instructors who are capable and do care have fostered the inspiration of many students and have provided a good foundation for the continuation of higher pursuits.
- 62 Don't have any campus classes; I take all my classes at GBC online. Haven't even visited campus. Most of this doesn't really apply to me.
- 63 With my GPA since it is my first year at GBC i am not sure what GPA i have but I'm high school it was a 3.00. Overall my experience at GBC has been amazing. I have morning and evening classes and it works out perfect for me.
- haven't been at this institution long enough to respond appropriately to most questions. I am taking online classes so have not experienced much of the on campus atmosphere.
- 65 No
- I think that it should have daycare because there are many women who have children and have a hard time finding a babysitter to take care of their kids while they go to school. Also they should be more options for class times because people have to work and sometimes the classes interfere with their jobs.
- 67 This place is just getting worse. Had it not been close to my job, I would not be attending GBC.
- I had to take the orientation class as a first semester online student. I was told that I needed to correspond with a faculty member in order to be sent the title IX training module to complete the orientation. I corresponded with the appropriate person on 3 separate occasions and never received the email with the training. My instructor \_\_\_\_\_ was not helpful when I expressed my concern about not receiving the training and basically told me "not my problem". After continuing to try to get the training the person went on on leave but eventually responded saying that it was sent. IT WASNT. Because of this I didn't get credit for the class and your staffs inability to send me an email will now cause me to retake this course, which wastes my time and has caused an unnecessary financial burden upon me in paying for this course again.
- 69 GBC is a wonderful. I love the Early Childhood Education program with Profesor Lynette Mcfarlan.
- The GBC wifi is too difficult to access and needs to be open for visitors and students. With internet becoming the bulk of classes for GBC there should not be roadblocks in connecting to the GBC Wifi, it should be simple and easy. GBC Radius does not work well with apple devices and studying in the library is difficult at best with the lack of wifi options
- 71 Bring back an agriculture program
- 72 I want to continue my education here at GBC to earn my CNA License and continue on to my RN License. Taking classes here seem super easy and it works around my schedule when I take online classes.
- 73 Great Basin is an outstanding college where I feel welcome and appreciated. All of my current education has been online.
- 1'm an online student. I just care about getting my teaching certificate and getting through these required classes. I don't care about how great the campus is, I've never seen it. The people I spoke to on the phone were nice. That's what matters to me. Wish we could have had a "cut to the chase" question to redirect us from the beginning...
- 75 Peggy was extremely helpful and readily available to assist, thank you
- 76 Classes aren't available when you need them. School forcing classes that don't positively impact career

- 77 I only did online school, however it was very inclusive and I liked that.
- The institution is great, it's the instructors who are not making this a good experience for me. Enrolling in a small, community-college type school, I expected the teachers to be more in tune with students. The majority of the classes I have taken at GBC so far included teachers who have almost no interaction or instruction with their online classes- they just set up material for students to do basically a self-paced study. They include extraordinarily flawed materials, and leave it up to the students to notice incorrect information or mistakes. What kind of learning is that? How do the students know if they are learning something correctly at all if for every other question or problem, the teacher says, oh never mind forget that because it wasn't right? For other classes the teachers are beyond condescending and arrogant and do not include adequate assessments of students abilities (for example, basing 20% of a semester grade on an 8 question midterm for a 100 level-class. this is neither an accurate way nor a fair way to assess students capabilities in a class...but I suppose if the teacher is too busy or just doesn't care it is far easier than creating more exams per semester than just a midterm and final). I also dropped another class this semester because the teacher only graded one 10 point assignment as of mid-term week. How are students to know their progress in the class or are able to correct their mistakes if the teacher provides almost literally no feedback by mid-semester? I thought attending GBC would be a far more satisfying experience. The only reason I stay (for now) is because it is the only post secondary institution within a 3.5 hour drive from my town.
- 79 The friendly environment of the campus reminds of a time when all of Elko seemed more friendly.
- 80 For the most part, I really enjoy my classes. The faculty and office personnel are always ready and willing to help in any way possible.
- 81 The Winnemucca instructor for the nursing program is unapproachable and it is clear her knowledge as a nursing instructor is limited. I feel the Winnemucca branch would benefit enormously by having additional help in the nursing program. My overall satisfaction with the college can be rated as satisfactory.
- 82 I only filled this out so that you would stop emailing me about it.
- 83 I have had a great experience with Great Basin College. I will be getting my associates degree after next semester and have loved my experience so far.
- 84 The only complaint I have is that we have to test into certain math classes when we've been away for three or more years. I need to take one more math class and GBC is making me test into it even though I had the previous required math classes and English classes and passed them in the 90% above grade. I really feel if we are paying for our classes we should be able to take the classes we want. There are adequate tutors on campus to help us through any difficulties we have encounter with these classes.
- 85 Great institution
- Very convenient for needing to take full time online courses. I am out of Reno, so I love that I have the option to take online courses in the program I am in (Social Work) and can finish it all here while in Reno.
- 87 I love the care that the administration showed me when a major illness overcame me. The road to recovery is slow but I have support at Gbc. Thank you!
- This is the only choice available in Rural Nevada (Ely) that isn't fully based online and I must say I appreciate how wonderful it has been to me, as someone who has been out of high school for 4 years. I recommend this institution to anyone I come in contact with, young and old.
- 89 GBC has made a lot of progress creating an online long-distance educational experience. However, there are still instructors that do not embrace the medium. For adults pursuing a degree, it is important to be allowed to plan schoolwork around their jobs. To do this, they need visibility into the upcoming two week's worth of coursework and planned proctored exams. Many adults can only do coursework on the weekends or days off when working rotating shifts or commuting long hours a day. Teachers that do not post assignments until just a few days before they are due put the adults student at a disadvantage and handicap their ability to do good work and turn assignments in when due. Also, timely feedback is important. It is a disservice to post grades 4-6 weeks after they have been submitted. Luckily, the majority of my instructors are not like this and I have excelled at GBC. I love the school more than I thought I would have and am proud to claim to be a student. Thank you for enabling me to better my life and future employment opportunities.

- 90 Some professors have been less than helpful throughout my time at Great Basin College. Some professors are very helpful and understanding while others have no interest in resolving issues that come along with taking internet classes. I've been happy with some professors but also very disappointed with others. It's very frustrating when a professor says technical difficulties are not their problem or they want to debate or argue over the technical issue. Especially after getting proof from the technical support staff of the program being used for the course. I would have never thought a professor would act the way she did or treat me the way I was treated. One class I've taken (this semester) has been terrible for me and I'm hoping I never have to take another class with this professor while I further my education.
- 91 I am unaware of my current standing (GPA), there is no way to figure out how I am doing
- 92 I've been out of school for thirty years. Starting back was intimidating. My adviser was knowledgeable and helpful. A better understanding of the campus such as a tour would have been helpful. I believe the college does that for high school students but it would also be helpful for non-traditional students also. Offering a mentor would also be helpful. Trying to learn the best methods for studying and time management on my own was challenging leading to the need to drop one class. I've got my first semester under my belt and still am not sure I fully understand how to get the most out of my classes.
- 93 N/A
- 94 I have not had any problems with most instructors here, but there was one that I will not take classes from. All other instructors will work with you to help you to understand what they are teaching and care about their students.
- I do not enjoy or learn in online classes. More classes need to be offered in class rooms. Certain Degrees such as the Criminal Justice (both emphasis) do not transfer to UNR or UNLV. This makes coming here pointless because we can't further our education in these degrees without starting over. Some teachers aren't useful when teaching.
- 96 GBC needs to work harder in engaging the community. You sponsor great events, but few people know about them. Continuing Ed classes are important to lifelong learners. Cultural events are important to many people in town. Keep these up. Add more art classes.
- 97 My only two real concerns are timely grading and feedback from a couple of my teachers and the online issues. I work full-time rotating shift work, so I can only do online classes and this past semester, there were a lot of issues with it and it not only affected my grades, but made life in general a bit more frustrating and hectic for me.
- 98 Why I did this is because they have an teacher that is Honorable. He teaches Integrative Social Science. This is the second class that I have taken. I strongly think that he grades if he likes your opinion on a party. Also I put about 6 hours into a paper that I turned into him, on time, and gave me a 0. Just because he didn't like my topic of what I was writing on.
- 99 Definitely has its problems
- 100 High school senior taking dual credit classes, but also plan to enroll in the fall.
- 101 I hope I win the gift card. This year Christmas might not come at all if a few, good, caring individuals don't help me out. My children won't go hungry but the sense of wonder that dwells within them, and all children for that matter, might be extinguished.
- 102 Would like to see a 4 year degree in Criminal Justice and also a Substance Abuse degree.
- 103 I do not have the full out collage experience as most would attending at your campus. The program I am involved in is sponsored by Barrick Cortez Gold Mine, EMT class. So far the faculty and staff have for the most part been very forward and pleasant to work with while working on earning my Nevada and National EMT certification. I am pleased with the over all experience.
- Overall, I am satisfied with my experience so far. I'm not super satisfied with my academic adviser because when I went in to meet with him, he didn't seem to know where to find information and as far as helping me choose classes he just looked at the course catalog and went down the list for my degree requirements (which I guess is okay, but I could have done that myself at home). He also tried to talk me into taking more classes than I think I would have been able to handle both financially and with working a full time job. I know he was just trying to help me complete the degree as fast as possible and I think he can improve as it is his first year advising. However, I'm not sure that I will really utilize academic advising if that is all that it is going to be. Other than that, any complaints I may have are to be expected on some level, I think some of the instructors have kind of difficult deadlines to meet (especially for someone who works full time), but hey it's college, it's not supposed to be easy. Also, some instructors (well one or maybe two of mine so far) seem to not really be involved in the teaching aspect but are more assignment graders rather than instructors (my online Com 101 class is an example). But again overall I am satisfied, Instructors are fair and reasonable and that is one of the most important things to me.
- 105 Online classes are very convenient and helpful.

- 106 I'm a high school student, taking college classes. The duel credit system has help prepare me for my future when I go to another university and am not shocked at the big difference in teaching style.
- 107 I take all my class for GBC online.
- 108 I am not pleased with the options for teachers and the lack of tutors available for my classes.
- 109 The professors I have been involved with are exceptional!
- 110 I would love a campus in Henderson, Nevada!
- I have taken online classes and so long as I didn't have to watch the class over the internet it was fine. The video produced is horrible. Absolutely painful to watch and hard to understand. I dropped my classes this past semester I am dyslexic and the evening class I was taking was over a video at the campus. Blurry video and the audio I could not understand at all. I realize this is part of my disability that makes it unbearable to take classes this way but I have gotten thru them at other colleges and have a bachelors degree. I decided to withdraw from the ARL program because there was absolutely no way that I could handle taking classes of that quality for 2 years. Not worth it. I had some hang ups getting disability paperwork in and by the time I was contacted I had given up and dropped my classes. I have an appointment with an advisor on December 15th to see about a different program the school has to offer but I am really on the fence about coming back.
- 112 I didn't think the professor cared or wanted to help me
- 113 Thank so much
- The one thing I really don't like about this college is that there is a lack of options. I am taking 14 credits this semester and only one of my classes is at the college. I do not learn well with online classes and I think its ridiculous that there were no options to take the classes I needed at the campus. Because of the lack of options I have not received the grades that I could.
- I want to go into music education but there are very little classes that transfer directly over to other colleges for my major. I also wish there were more live classes than internet classes. I'm even here at Elko and I don't have much of a choice between live and Internet.
- Online classes are difficult for me especially in higher level courses. For this reason I would suggest classes such as physics and other required and potentially challenging classes be offered live rather than just completely online.
- the "Student orientation" needs some work, it does not apply to adult students who are not living on campus. It would also be nice if the program was "ran" as a class and not get a notice 4 weeks in to the semester that this is now available and you have two weeks to get everything done. Instructor does not respond to emails or questions quickly or professionally and part of the "class" was not even sent out to the students until after the "official" end of the class. If you are going to make this a required class then either make two versions (1 for new students just out of high school and 1 for adults), then ensure that the material is available and run it as an actual class and not an afterthought.
- People of conservative background deserve to also have a place to obtain an education when the college world tends to be turning into a liberal enviorment. I feel like Great Basin College is a good envoirment for someone with conservative beliefs and also liberal and I hope it can stay that way. Contrary to popular belief hard working self sustaining conservatives are also entitled to their beliefs and life styles even if it offends or disrupts others beliefs and lifestyles so I hope the new wave of college liberalism does not take over Great Basin college but so far I think this college is doing fine.
- 119 I have received so much support from all my professors and support staff! It has been an outstanding experience. Thank you
- an excerpt of SATISFIED- by Lin-Manuel Miranda AH: You strike me as a woman who has never been satisfied. AS: I'm sure I don't know what you mean. You forget yourself. AH: You're like me. I am never satisfied. AS: Is that right? AH: I have never been satisfied. AS: My name is Angelica Schuyler. AH: Alexander Hamilton. AS: Where's your family from? AH: Unimportant. There's a million things I haven't done, but just you wait, just you wait... AS: So this is what it feels like to match wits with someone at your level. What (could) be the catch? It's the feeling of freedom of seein' the light. It's Ben Franklin with the key and the kite, you see it right?.....
- 121 would love to see more courses for Bachelor degree to be able to continue my education there.
- The duel-credit program offered through my local high school was a major deciding factor in my enrollment in this institution. It has saved me lot of money, and allowed me to begin my college career at age fifteen.
- 123 This year has been more difficult because of a new instructor who teaches to a much higher standard than should be expected from a community college.
- when students complain about a teacher they should get there money back if that teacher will not help them at all because they need extra help. Other than that I am still going to college there
- 125 I am taking a class online and my teacher is Mr. Sida. He is a very wonderful instructor!

- I have no problems with my teachers. Enrolling was a pain and I treated with respect and others spoke to me as if I was a child. I may look young but I've been doing all I can to improve myself. After meeting certain staff I had a desire to quit but I forced myself to go onward. Best of luck to yeah, cheers.
- 127 Online students that work full time usually do not get the same opportunity for for test reviews as the on campus students.
- I believe that there is reasonable room for improvement to some of the online programs. There seems to be an approach that will produce students who can pass the contents of the class, but my concern is for retention of material covered. I have spoken with other students involved in these classes who share similar concerns. I believe that the instructors are knowledgeable in the field, but access is limited, and there is a "cram" approach to the class structure for one of my online classes that is outsourced through a third party site. My concern with this class again is not whether I will pass the, but rather whether I will be able to apply much of what was covered in class after completing it. I would also like to see greater support for Mac OS users.
- 129 I'm so pleased with the personal at Winnemucca GBC.
- 130 More arts programs. More communication from SGA with students about campus events. More live classes for arts/design courses.
- 131 The space for the parking lot could be improved.
- Would love to see more hands on learning classes perhaps with animals
- With different opportunities opened to me, I was able to learn more about myself as an individual and a lot about my abilities. I can't find that anywhere else, and I can't thank you all enough!
- 134 I have found that this college is quite progressive and will go to great lengths to provide classes for students in rural areas. This is one of the reasons why I like this college, because GBC has proven that they truly care about educating the community throughout rural nevada.
- I would like for the advisor here at the Pahrump Center to understand that some students like me rely on scholarships and i have been billed for past due balances that i do not have the money to pay.
- 136 I hope my daughter decides to go to GBC. It's been a fun ride from start to finish for me.
- The instructors I have are all around wonderful people, but some courses are paced a little bit too fast for those who may have been out of school for a few years (Math 96 in particular).
- 138 none
- 139 I haven't encountered any problems during the 2 years I've been enrolled at GBC. I am loving my college experience so far. Good iob!
- 140 I am very blessed to have a collage that cares about me
- 141 Online orientation felt like a mess. Overall, however, I like this institution.
- 142 I already obtained a degree from GBC and I am now enrolled as part of a student teaching program.
- (Instructor) is a large reason as to why there were such low marks on the professor questions. He was RUDE to my math 126 class on more than one occasion, and he was rarely willing to slow down or give us any help in class. (Instructor) is another reason the answers were poor, she teaches on the side, and the lack of timely grade submission adds a large amount of stress to my class load.
- There are quite a few professors on campus that just don't care about the success of the students. Quite a few that don't actually teach, instead they go through the motions.
- 145 I believe that this institution has accommodated me as a high school student very well, and has treated me as a college student of equal level as the college students of higher age.
- 146 No comments
- 147 Please make sure that helpful instructors are hired, someone who actually cares and tries to help.
- I've been unsatisfied with the fact that a math course taught in person is not available to me for 2 semesters in a row now. It's a really standard class and also hard, so it should be in person. That's the only class I wanted to go on campus for and I was not happy to find out my instructor is not even here. I find it a lot harder to learn or ask questions.
- This questionnaire does not have an option for online internet based only students. It simply asks for day night or weekends. Maybe offer an option to choose internet only?
- 150 I chose this school because you offer online class. I live in Round Mountain, NV which is no where near a school. So far i am very pleased other then ridiculous course requirements, such as art.....
- 151 I think the college could offer a good pharmacology program. That was my first choice of major but it is not offered.
- 152 I am taking a class because I taught one last spring and I am taking advantage of the free class program. I appreciate the opportunity to do that. I only have one class and it is online.
- Doing online classes seem a bit impersonal. I wish the CIT programs would offer hands on labs.

- This college has a very nice online program and very helpful Pahrump facility. They are very helpful with helping me when I have questions.
- Overall I have been very satisfied. I do have to say, for me I was very disappointed with the orientation online. I think that if I would of taken that first and by itself I might of not continued with other courses. There was zero communication through this class. I had technical difficulty and had questions and the instructor never responded until the course was over saying that I did not meet all the requirements. I did everything that was assigned except the Math placement (which was what I had asked for assistance) went to the local Pahrump office which they told me that I could take it at a later time and she finally wrote to me saying that I did need it after course was over. Very disappointed in this class. I say this so maybe it can be improved in the future.
- Number 14 on this page is a perfect example of one of my major issues with GBC! Battle Mountain is not listed yet I pay the same tuition as all of the other listed sites. It is the same with the up keep of Battle Mountain. It is finally getting some attention but no where near what all the other sites have. I have visited all sites except Ely and Battle Mountain is still the only one without a real building! Yet the tuition I am charged is the same as the students with complete access to all available facilities GBC has to offer...

  Not fair or right! Even fix our computers so it does not take 20-30 minutes to turn one on would be nice so I can spend more time doing work rather than waiting for a computer to boot up. Maybe some actual working clocks so I can see when I have to leave the computer lab and go to class. Maybe a support wall so we can actually use the smart board that has never been used because it is not accessible. I guess just do not ask for the same tuition from me when the same services are not being provided!
- 157 Graduating May 2017 with a Bachelors in Land Surveying and Geomatics
- I am preparing to begin my final semester of prerequisite classes for the AAS nursing program. I have researched the admission and points systems from a number of institutions across Northern Nevada, and I find the system at GBC to be somewhat unnerving for a 4.0 student such as myself. I feel that a student that puts forth the time and effort required to achieve this high standard deserves a greater chance of admission to a highly competitive program. More so than a 3.0 student. This is not the case at GBC, as A's and B's are equivalent where points are concerned. GBC is the only program that I have researched that awards points in this manner. This factor becomes exceedingly frustrating as I move on to classes of high complexity. With this points system, a 3.0 and 4.0 student both of whom meet resident requirements take the TEAS test. Due to complexity of the exam both students will inevitably guess on a few of the questions. However, said 3.0 students guesses are correct a few more times than the 4.0 student. The 3.0 student is accepted into the program because of a slightly higher TEAS score and the 4.0 student is denied. This does not make a lot of sense to me, and frankly worries me as a 4.0 student. I would like to see a change in the AAS nursing program admission criteria. I think that modeling policies of surrounding schools will draw greater interest in the program at GBC from higher achieving students.
- The GBC staff including the yard and custodial employee are above my expectations in a college. I was excited about starting at the college and I intend to stay registered for classes at GBC for years to come.
- Mrs. Stauffer is one of the best teachers that I have had. I really enjoy her teaching style and she cares for all her students. She's a great teacher and I am honored to be taking one of her classes. She is definitely an asset to the Education Department.
- Thus far, I have enjoyed my experience at Great Basin College. Most of my professors were/are wonderful and the administrative staff simply marvelous!
- 162 you are great. I love it here
- More classes need to be offered live because there is rarely no student activity on campus and it takes away from the college experience. Also there is more online classes then there should be.
- 164 Advisors could be much more organized, helpful, and proactive within the nursing program. Bookstore should have longer hours.
- 165 I am very satisfied with this school! I was very nervous to start college, especially being 800 miles away from home, but GBC makes it a lot easier on me.
- 166 I'm a continuing ed student. As an employee of GBC, I love being able to take classes.
- 167 I was awarded financial aid but not given it all. The financial offices were a pain to get ahold of, other then that I have loved my experience here.
- 168 This survey is way way to long

- Great Basin gave me the foundation that I needed to begin my education. The level of attention to the students needs is wonderful; the teachers (aside from) (instructor), who is unreasonably demanding) are truly exceptional. Of the teachers I must mention the expertise of Professors Griffith and McFarlan, Mr. Haas and Mr. Fenton, who taught me more than I can mention. I will be continuing in Great Basin for my bachelors degree, now that I have acquired my associates degree. I have and will continue to recommend this wonderful institution to all who are interested in education. A SIMPLY WONDERFUL EXPERIENCE!!!
- Good- all four of my instructors grade timely and are willing to give extra instruction if needed. Great- Profesor Kevin Hodur went out of his job duties to lend me support when I was having an issue with the Financial Aid Department. Bad- Financial Aid staff is ineffective. Lost forms, repeated emails with wrong information, the process became a running joke in my home. The worst GBC policy is the holding of a student's financial aid until the semester starts then charging the student a \$25.00 late fee for not having their loans or pell grant released yet. I contacted UNR, UNLV, TMCC, WNC, Idaho State, and Boise, none of these schools charge late fees for held aid. GBC allows students the ability to send in a form and plead their case to some board to remove the fee, but it is a process of making students jump through hoops for funds they are financially responsible for. When voicing my concerns over this policy I was made to feel as if I was being given a gift by the college allowing me to use their aid funds. I am a transfer student with an AA and a GPA of 3.76 If not for my instructors I would not be coming back in the spring. This financial aid issue made me feel unwelcome at GBC. Surprising- I was given an assignment to interview a GBC staff member. I chose the president and tried to meet with him about emailing my questions to his assistant. I was told he would be out for a month and never heard back from his assistant. The questions were about the many GBC online bachelor degrees available compared to UNR (none) and UNLV (1).
- 171 I had a very hard time at the beginning of this semester and Lynn was very helpful and seemed to take a care in the matter. My experience went from bad to great and will definitely continue my educational goals here at Great Basin College.
- 172 The Elko Community is lucky to have Great Basin College in our area.
- 173 Over all a good school.