# **Great Basin College Office of Services for Students with Disabilities**

## **Appeal Protocol:**

1. A student who believes they were denied equal access must utilize the following process.
2. Inform the Student Disability Services Coordinator in writing consisting of a single, concise document, about the concern or problem, within 30 days of the alleged infraction.
3. The Student Disability Services Coordinator will investigate the allegation to determine if equal access was denied within 30 days of receiving the complaint.
4. The Student Disability Services Coordinator will serve as the student’s advocate to resolve the problem/situation.
5. If resolution cannot be reached, the Student Disability Services Coordinator will file a report with the Vice President of Student Services (VPSS). The VPSS will review the facts of the allegation and consult with the appropriate college departments, administration, and faculty. Recommendations will then be made with the goal of resolving the conflict.
6. If the above steps do not bring about a satisfactory resolution, the individual may contact the Affirmative Action Officer of GBC and follow the established procedures of that office.

## **Contact Information for Arysta Sweat:**

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