

Operational Outcomes Report - 4 Column

Great Basin College

Operational (Student Services) - Environmental Health, Safety and Security

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The mission of the Department of Environmental Health, Safety and Security at Great Basin College is to provide a safe and secure environment for all staff, faculty, students and visitors on all of the College Centers.

Outcomes	Means of Assessment & Criteria / Tasks	Results	Action & Follow-Up
<p>Operational (Student Services) - Environmental Health, Safety and Security - Safe Environment - All faculty, staff, students, and visitors on GBC's centers exist in a safe and secure environment. Everyone feels safe and is safe anytime they visit our campus or centers.</p> <p>Assessment Years: 2012-2013</p> <p>Start Date: 08/01/2011</p> <p>Outcome Status: Active</p>	<p>Assessment Measure: No. of security staff/student and No. of security staff/staff headcounts in Elko and at GBC Centers in Ely, Pahrump, and Winnemucca.</p> <p>Appropriate number of cameras in operation at each location as per center director.</p> <p>Assessment Measure Category: Data</p> <p>Criterion: Battle Mountain - 7 cameras Ely - 12 cameras Winnemucca - 10 cameras Pahrump - 17 cameras</p>	<p>03/19/2012 - As of fall 2011, there were a total of 1851 students and a total of 4 security personnel. Other locations have agreements with local police to come on site on a regular basis, often daily.</p> <p>Battle Mountain - 0 cameras. Elko - 19 cameras Ely - 0 cameras Pahrump - 0 cameras Winnemucca - 2 cameras</p> <p>Criterion Met: No</p> <p>Reporting Period: 2012-2013</p>	<p>03/11/2013 - Quotes received to install cameras - 4 indoor and 3 outdoor cameras at Battle Mountain, 6 indoor cameras in Ely, 4 indoor cameras in Winnemucca. Plan to phase these in over the next year, depending on budget, which will be 50% of the number of cameras needed. Quotes received for additional cameras for Ely and Winnemucca for FY2014.</p> <hr/> <p>11/07/2012 - Will plan to phase in cameras</p> <hr/>
	<p>Assessment Measure: Student and staff satisfaction surveys will regularly ask how safe they feel on campus in Elko and at the Centers.</p> <p>Assessment Measure Category: Survey</p> <p>Criterion: A high percentage of students and staff responding to surveys feel safe on each campus or center.</p>	<p>12/01/2012 - The fall 2012 student satisfaction survey yielded the following results: 1) No. 31 "The campus is safe and secure for all students" was rated as a strength (important to students and satisfactory) for GBC students overall, for students in Elko, Ely, Pahrump, Winnemucca, and for those primarily taking internet classes; 2) No. 24 "Parking lots are well-lighted and secure" is rated as a challenge (important but not satisfactory) for students located in Ely; and 3) these questions were rated as relatively not important for students -- No. 4. "Security staff are helpful," and No. 11 "Security staff respond quickly in emergencies."</p>	

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		<p>Criterion Met: Yes</p> <p>Reporting Period: 2012-2013</p>	
		<p>10/01/2011 - Both the Pahrump and Winnemucca Centers survey results indicated that the students felt unsafe because of poor lighting in the parking lots and adjacent entry walkways. Students also reported they did not believe there were enough cameras at their center. The Director of the Ely Center believed lighting on the entry path and parking lot could be improved.</p> <p>Criterion Met: No</p> <p>Reporting Period: 2011-2012</p>	<p>01/01/2013 - New and improved lighting was completed at all locations as of January, 2013.</p> <hr/> <p>10/04/2012 - Follow up verbal surveys will be conducted with the SGA Senators and Officers after daylight savings time ends and students are attending class during hours of darkness. Director of EHS&S will conduct site inspections of each campus between Oct. 1 - Nov. 30, 2012.</p> <hr/> <p>07/18/2012 - At the Winnemucca Center the parking lot and pathway lights were inspected based on the College electrician's suggestions. It was found that the wattage of the lights were capable of being increased without a total change out of the light poles. A local Winnemucca Electrical contractor was hired to change out the ballasts and light bulbs increasing the wattage from 250w per light to 400w. This project is completed in the parking lot.</p> <p>To correct the Pahrump Center lighting a discussion was held between the Safety & Facilities department. The facilities officer went to Pahrump and with the</p>

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			<p>approval of the GBC President and the Nye County School Dist. a contract was signed to have the local Electrical provider increase the pole lighting from Calvada Blvd. to the main entry of the building. Although the Ely Center did not receive negative feed back regarding lighting the Director and B & G staff conducted an informal assessment of their center and determined that some lighting could be improved similar to the lamp and ballast improvements made in Winnemucca. This work was completed by the B&G staff.</p> <p>Follow-Up: 07/23/2012 - There are two remaining lights in the Winnemucca pathways between buildings that will be addressed by the Facilities Officer as part of an improvement project. In Pahrump, we need to ensure the contract is completed. 90% complete at Battle Mountain</p> <hr/> 06/01/2012 - During June 2012 Student Government Meeting the Senators from each Center were asked about the light on their campus. All reported improved visibility and a better comfort level among students. <hr/>
	<p>Assessment Measure: Yearly incident reports and numbers at each location will be compared from year-to-year</p>	<p>03/19/2013 - The ratio of annual safety incidents/100 students enrolled in fall is rising: 3.9 in 2008, 3.5 in 2009, 2.8 in 2010 (had a 5th officer</p>	<p>03/19/2013 - Need to continue to monitor. The ratio of safety incidents/100 students is rising even</p>

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	<p>to monitor any changes. Assessment Measure Category: Data Criterion: Annual safety incidents will remain steady or decline over time.</p>	<p>in Elko), 3.7 in 2011 and 4.5 in 2012. Criterion Met: No Reporting Period: 2012-2013</p>	<p>though more students are enrolled in online classes, and therefore are on location for less time.</p>
	<p>Assessment Measure: Students and staff are trained and have the information they need to respond to an active shooter on site and know how to shelter-within. Training is offered every semester. Assessment Measure Category: Performance/Presentation Criterion: 100% of all students and staff are aware of emergency information and have gone through training and drills.</p>	<p>03/19/2013 - A partnership between EHSS, SGA, and the President enabled both live and IAV training to all locations on sheltering-within and responding to an active shooter on location in January and February, 2013. All locations have Emergency Quick Reference Guides outlining emergency procedures. Criterion Met: No Reporting Period: 2012-2013</p>	<p>03/19/2013 - Plan to offer training every semester.</p>
<p>Operational (Student Services) - Environmental Health, Safety and Security - Access Control - Maintain and improve the physical safety and security of the GBC campuses to meet the ever increasing concerns of violence on campuses across the United States. Assessment Years: 2012-2013 Start Date: 08/25/2012 Outcome Status: Active</p>	<p>Assessment Measure: All entry doors, classroom doors, and meeting room doors, are solid and lockable from the appropriate direction so that shelter-within is enabled. Door knobs are ADA compliant. Assessment Measure Category: Internal Tracking Criterion: 100% of all GBC doors are compliant at all Centers by June, 2013.</p>	<p>03/19/2013 - 85% of all locks on all doors have been re-keyed -- only those in Pahrump are left to do. Elko is 95% complete with shelter-within capabilities; Ely and Winnemucca are 100% complete. Plans for upgrades have been determined and work is slated for completion in June, 2013. Criterion Met: No Reporting Period: 2012-2013</p>	<p>03/19/2013 - Pahrump has a plan in place but it does not yet include all specification needs. Once Elko is 100% complete, Pahrump is next and should be completed by June, 2013. 03/19/2013 - Battle Mountain has a plan to replace some doors and switch all locks for shelter-within and ADA compliance, including a needs specification. Should be completed June, 2013.</p>
	<p>Assessment Measure: Emergency notification systems and equipment are in place and working at all locations.</p>	<p>03/19/2013 - Contract began 2012. Speakers and new software have been installed in Elko. Currently testing emergency alert text messages to all students.</p>	<p>03/19/2013 - Continue to test emergency alert message delivery to all students and staff with an</p>

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	<p>Assessment Measure Category: Internal Tracking</p> <p>Criterion: Contract with Rave/Mobile is in place and functioning. Carrilon upgrade is installed and functioning in Elko. All students and staff will receive emergency notices via their choice of communication media.</p>	<p>Criterion Met: No</p> <p>Reporting Period: 2012-2013</p>	<p>April, 2013, completion date. Test speakers and software in Elko until completed.</p>