

Q1 What was the highest GBC degree/certificate you obtained between fall 2022 and summer 2023?

Answered: 97 Skipped: 0

ANSWER CHOICES	RESPONSES	
Certificate of Achievement	8.25%	8
Associate's degree	54.64%	53
Bachelor's degree	37.11%	36
TOTAL		97

Q2 Which campus location were you mainly associated with?

Answered: 97 Skipped: 0

ANSWER CHOICES	RESPONSES	
Elko	48.45%	47
Ely	3.09%	3
Internet	29.90%	29
Pahrump	9.28%	9
Winnemucca	9.28%	9
TOTAL		97

Q3 Are you currently employed in a field related to your major?

Answered: 96 Skipped: 1

ANSWER CHOICES	RESPONSES	
Yes	62.50%	60
No	37.50%	36
TOTAL		96

Q4 This question is optional. If you choose not to answer, please skip. For continual improvement, GBC would like to send employers a survey about the college's programs. Please provide employer's contact information.

Answered: 6 Skipped: 91

ANSWER CHOICES	RESPONSES	
Name of Contact Person:	66.67%	4
Place of Employment:	100.00%	6
Contact Email:	66.67%	4
Phone Number:	66.67%	4

#	NAME OF CONTACT PERSON:	DATE
1	Cynthia Etchemendy	8/27/2024 5:08 PM
2	Megan Quintana	7/25/2024 8:50 AM
3	Claire Hayhurst	7/19/2024 10:27 AM
4	Amber Ogle	7/1/2024 10:17 AM

#	PLACE OF EMPLOYMENT:	DATE
1	Mountain View Elementary	8/27/2024 5:08 PM
2	FinBee TAC	7/25/2024 8:50 AM
3	Mineral county school district	7/19/2024 10:27 AM
4	NGM	7/15/2024 9:49 AM
5	Retired	7/2/2024 12:52 PM
6	GBC Child Care Center	7/1/2024 10:17 AM

#	CONTACT EMAIL:	DATE
1	cetchemendy@ecsdnv.net	8/27/2024 5:08 PM
2	Megan@finbeetac.com	7/25/2024 8:50 AM
3	Hayhurst.claire@nvmcsd.org	7/19/2024 10:27 AM
4	amber.ogle@gbcnv.edu	7/1/2024 10:17 AM

#	PHONE NUMBER:	DATE
1	775-738-1844	8/27/2024 5:08 PM
2	7754011559	7/25/2024 8:50 AM
3	775-945-1000	7/19/2024 10:27 AM
4	775-327-2386	7/1/2024 10:17 AM

Q5 Please rate your satisfaction with GBC services that you used:

Answered: 96 Skipped: 1

	VERY SATISFIED	SATISFIED	DISSATISFIED	VEY DISSATISFIED	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
The availability and accuracy of academic advising and career center.	53.13% 51	34.38% 33	5.21% 5	5.21% 5	2.08% 2	96	1.69
The availability and effectiveness of career resources (self-discovery assessments, resume building, career help, interviewing skills, etc.)	35.42% 34	34.38% 33	6.25% 6	4.17% 4	19.79% 19	96	2.39
The overall effectiveness of the advising system at GBC.	46.32% 44	36.84% 35	10.53% 10	4.21% 4	2.11% 2	95	1.79

Q6 Please rate your satisfaction with your overall GBC experience:

Answered: 97 Skipped: 0

	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Instructors' knowledge of subject area	57.73% 56	34.02% 33	5.15% 5	2.06% 2	1.03% 1	97	1.55
Quality of your program	54.74% 52	38.95% 37	2.11% 2	3.16% 3	1.05% 1	95	1.57
Methods of instruction	50.52% 49	37.11% 36	8.25% 8	3.09% 3	1.03% 1	97	1.67
Quality of instruction	51.55% 50	38.14% 37	8.25% 8	1.03% 1	1.03% 1	97	1.62
Availability of required courses	39.18% 38	51.55% 50	7.22% 7	1.03% 1	1.03% 1	97	1.73
Classroom facilities and equipment	35.05% 34	25.77% 25	6.19% 6	0.00% 0	32.99% 32	97	2.70
Courses scheduled at convenient times	46.39% 45	38.14% 37	3.09% 3	2.06% 2	10.31% 10	97	1.92
Library resources	39.18% 38	30.93% 30	4.12% 4	0.00% 0	25.77% 25	97	2.42
Your total educational experience at GBC	49.48% 48	44.33% 43	3.09% 3	2.06% 2	1.03% 1	97	1.61
Your growth in ability to communicate	38.54% 37	53.13% 51	2.08% 2	0.00% 0	6.25% 6	96	1.82
Your growth in ability to think critically	46.88% 45	45.83% 44	3.13% 3	0.00% 0	4.17% 4	96	1.69
Your growth in understanding cultural diversity	40.63% 39	45.83% 44	3.13% 3	2.08% 2	8.33% 8	96	1.92
Your proficiency in your major field of study	45.36% 44	47.42% 46	4.12% 4	2.06% 2	1.03% 1	97	1.66

Q7 Please rate your satisfaction with the following statements as they relate to your experience at GBC.

Answered: 97 Skipped: 0

	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
I feel that the time I spent at GBC was a wise use of my time.	58.76% 57	30.93% 30	6.19% 6	3.09% 3	1.03% 1	97	1.57
GBC has given me the foundation to pursue further education.	48.96% 47	40.63% 39	3.13% 3	3.13% 3	4.17% 4	96	1.73
I achieved my educational goal either partially or fully.	57.29% 55	36.46% 35	3.13% 3	2.08% 2	1.04% 1	96	1.53
I will recommend GBC to others interested in the same major field of study.	57.73% 56	26.80% 26	4.12% 4	5.15% 5	6.19% 6	97	1.75

Q8 Did you experience any student access barriers in your path to graduation (check all that apply)?

Answered: 48 Skipped: 49

ANSWER CHOICES	RESPONSES
Advising	25.00% 12
Financial aid	18.75% 9
Access to higher level courses	22.92% 11
Financial pressures	25.00% 12
Mental stress	50.00% 24
Technology issues	22.92% 11
Connection to peers	33.33% 16
Tutoring	10.42% 5
Total Respondents: 48	

#	PLEASE SPECIFY OR COMMENT ON THE BARRIERS YOU ENCOUNTERED:	DATE
1	Many courses contained massive amounts of busy work. It was not a good use of time.	8/28/2024 1:21 PM
2	Was not given informed or accurate advice from _____ on several occasions regarding my educational path, required courses, and available scholarship options.	8/27/2024 5:07 PM
3	Financial aid process ans locating everything requires jumping through soamy hoops only to still have things not handled in a timely fashion. Which is not a shot at the ppl working there but more in jist probably the lack of number of employees anc or the process in its entirety.	8/16/2024 2:08 PM

4	Barriers at every level.	7/26/2024 10:49 AM
5	Advising was rather lackluster. Most of the time, it was difficult to get in touch with my advisors, whether it be because they were out of town or because they wanted me to schedule an appointment for a simple question. It was frustrating, and sometimes I felt like I was better off just figuring things off by myself.	7/25/2024 2:32 PM
6	The academic advisors were not helpful in the slightest throughout my time at GBC, an academic advisor even discouraged my pursuit into another major after I graduated.	7/25/2024 11:19 AM
7	It was tough to make sure I was able to sign up for the capstone class when I wanted to, as it would have pushed me back another semester. However Mr. T pushed it through for me and I was able to enter the class but had to take 15 credits that semester. Not optimal for my schedule but still made it work.	7/25/2024 8:50 AM
8	I could only access the higher level class of practicum 3 once I passed a praxis in math. Which is not okay I think that when you get to student teaching you should have the praxis math done. But it shouldn't be required for Practicum 3. I had a lot of financial pressure my husband and I are divorcing because of it. This has caused mental stress. I had some technology issues one teacher was the worst about it (susan benetly) and others were accommodating like (steven hrdlicka).	7/22/2024 10:21 PM
9	Some online classes I had to take specifically online were very hard at some points. I struggled mentally with them because i had a hard time understanding and finding answers in given books and notes. Some classes were so hard that most time you couldn't find the answer at all in the text. We live in a rural town so my internet at times wasn't the best, but it always seemed to do the worst during exams or big tests. I didn't connect with peers purely because I was mostly online during my time at GBC. Anytime we really had a discussion with each other assuring easy point assignments were we had to have discussions about what we were learning and had to comment on ther posts and make your own for other to comment on.	7/20/2024 7:36 AM
10	Minor tech issues with logging into libraries through dares or whatever that other screen was.	7/19/2024 11:59 AM
11	Finance	7/19/2024 10:31 AM
12	Everything was so well supported I did not struggle with any of the barriers suggested.	7/19/2024 10:27 AM
13	Living so far away from campus made it difficult to communicate to other students and made it difficult for instructors to understand why I was having such a hard time.	7/19/2024 9:32 AM
14	GBC did not offer a Bachelor program for criminal justice.	7/19/2024 9:13 AM
15	The downside of online courses is the inability to connect with peers. Not enough group work to connect to peers and most instructors don't encourage to create this connection. My expectation to know my peers was disappointing. I don't know any of my peers after I graduated.	7/16/2024 5:46 AM
16	More live classes would have helped with feeling isolated from my fellow students. I wish there had been more in-person art and creative writing electives on offer.	7/15/2024 6:09 PM
17	Stress due to homework.	7/15/2024 3:10 PM
18	Throughout my K-12 education, I had an IEP and I was overwhelmed at the beginning of the course, I sought out help through the Sped. Department at UNR and they helped me through this. Once an understanding was made with my instructors, I was able to do well in this program. I highly recommend this program for all young students. For students who struggle, they need to talk about this at orientation so they know there are options to help them succeed.	7/9/2024 5:02 PM
19	Having trouble finding scholarships at first seems to be a struggle with many people.	7/9/2024 1:36 PM
20	Classes available and needed for a degree were limited for duel enrollment students to take as some were not paid for by the grant.	7/9/2024 11:53 AM
21	Being online meant that I didn't have a lot of opportunities to connect to other students.	7/9/2024 9:10 AM
22	Online courses can be isolating. But I had a few professors that required zoom meetings or recorded presentations and breakout groups that improved relations with peers.	7/4/2024 1:52 PM
23	There were always issues with financial aid. My advisor would state a specific class was	7/4/2024 1:47 PM

needed, but almost every semester there was push back from financial aid. I would then have to outreach to them to explain they needed to contact my advisor, which sometimes resulted in issues receiving my financial aid in a timely manner.

24	I hardly had any in-person classes so I rarely saw or interacted with my peers or professors.	7/4/2024 1:48 AM
25	I am from a low income family so we did not have a great amount of money for college. My first semester if college only was quite financially difficult due to the fact I barely had scholarships and did not qualify yet for the Pell grant. After that semester things got better and I qualified for more scholarships than I git in high school. Along with this there was a lot of stress with some of the courses I was in. I had many teacher who were rude to me due to my dyslexia and then I also had teachers who put an excessive amount of work due with the first few weeks of the course and the mid term.	7/2/2024 9:59 AM
26	Discrimination from instructor, zero career help	7/1/2024 8:12 PM
27	Very little help in the program. I was told to go read my books.	7/1/2024 7:09 PM
28	It was difficult to line up the calculus and chemistry classes because they were not offered every semester and were even canceled if there were not enough students. I know that there is no way to avoid this with the limited students taking these classes but it did make scheduling difficult.	7/1/2024 4:28 PM
29	Working full time and school full time is extremely difficult. More flexibility in due dates would help with these students.	7/1/2024 2:16 PM
30	Advising counselors were not up to par with getting the right classes. Difficult to work with.	7/1/2024 2:12 PM
31	Changed advisers and had to take extra math course in final semester that was very hard and stressful. Previous adviser had plan that avoided that, and Saif I took all necessary math courses in previous semesters.	7/1/2024 9:44 AM
32	Being unable to complete the program in the time frame given, especially since the requirements changed, and also due to family/career/financial obligations.	7/1/2024 9:01 AM
33	GBC did not offer adequate upper-level classes related to the DIT degree. I had to got to CSN to get one class, and GBC "made" a GIS class a DIT class to make it work. The database and networking classes were ok, but overall I had to "pan for gold" from the classes to learn anything useful outside of the classroom. The degree looks good on a resume and for that reason alone it was worth it.	7/1/2024 8:22 AM
34	When it came time to graduate, my advisor stood me up multiple times and didn't attend scheduled virtual meetings. Eventually they stopped responding to emails attempting to schedule meetings and I had to submit my graduation application w/o approving it with my advisor first.	7/1/2024 8:20 AM
35	Some courses were not available during semesters I wanted to take them. Cisco courses in particular.	7/1/2024 8:10 AM
36	I was raised in a single parent household, so money was tight at times. During my education, my grandmother passed and I had some issues with some professors on dealing with that.	7/1/2024 8:08 AM

Q9 GBC's mission is to transform lives through education. Please rate your level of satisfaction with the following statements.

Answered: 97 Skipped: 0

	VERY SATISFIED	SATISFIED	VERY DISSATISFIED	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
GBC effectively communicates its commitment to transforming lives through education.	45.36% 44	44.33% 43	4.12% 4	6.19% 6	97	1.71
I believe that the programs offered by GBC contribute positively to life transformation.	51.04% 49	41.67% 40	4.17% 4	3.13% 3	96	1.59
My overall satisfaction with GBC is influenced by its success in fulfilling it's mission.	43.30% 42	47.42% 46	5.15% 5	4.12% 4	97	1.70
I have observed positive changes in my life as a result of the educational experiences provided by GBC.	53.61% 52	39.18% 38	4.12% 4	3.09% 3	97	1.57

Q10 Please tell us what GBC is doing well or provide a suggestion for improvement.

Answered: 33 Skipped: 64

#	RESPONSES	DATE
1	Cut down on the busy work. Many students are active in their profession and do not have time to waste.	8/28/2024 1:21 PM
2	Besides one or two non personable professors, the professors, staff in its entirety have always been helpful and nice and kind.	8/16/2024 2:08 PM
3	I am very displeased with how I have been treated by the GBC Nursing Program. I never recieved my Associates Degree in General Studies. They sent it to the wrong preson. I'm disappointed in financial aid and student services. The entire institution is flawed.	7/26/2024 10:49 AM
4	Professor Earl Owen and Professor Joe Ward are phenomenal teachers, they helped make my time at GBC memorable. The academic advising needs improvement.	7/25/2024 11:19 AM
5	I love how you are employing people who have graduated from GBC like the new president and a host of other faculty. As you continue to grow it will be important to tie the community together with extracurricular activities and could be a great boost for GBC and the coummunity of Elko and surrounding areas. I loved my time at GBC and will miss it so much!	7/25/2024 8:50 AM
6	I hope that teachers who are not helpful and even rude could be met with a meditation to help everyone and have better communication especially when classes are all online.	7/22/2024 10:21 PM
7	The teaching program is absolutely amazing. The instructors communicate so well and the work that is given as applicable in the workforce itself. I am insisting that all of our future teachers in my school district continue the grow your own program through the Gbc teaching program.	7/19/2024 10:27 AM
8	The homework load was pretty extensive compared to other colleges. The only way I could take four or more classes at once while working full time was by sacrificing one classes work per week to focus on the others. So I feel like I did not get as much education out of my classes as I should have. However, I assume that's because it was all online and intended to keep us engaged. I was pretty miserable but it was worth it in the end. Still a great college for my needs.	7/19/2024 9:38 AM
9	Overall I have no complaints. GBC is a great place. I do wish that instructors would try to be a bit more understanding of students who live so far away and not assume that everything we say or do that has to do with our poor service/wifi/internet is an excuse.	7/19/2024 9:32 AM
10	Please change that boring website. The website needs face lift. Thank you!	7/16/2024 5:46 AM
11	Almost every employee I interacted with at GBC while doing my degree was very helpful and friendly. I wish there were more live in-person hands-on classes that could have been taken	7/15/2024 6:09 PM

	towards my degree- almost all my classes were online.	
12	Amazing support from the professors.	7/15/2024 3:10 PM
13	Brandy Nielsen is a teacher that can get the very best out of her students with positive reinforcement. I wish she could be my instructor in all of my classes.	7/15/2024 9:46 AM
14	GBC can help students find more resources for job opportunities and some of the teachers can be more communicative and helpful when students are struggling. Certain subjects need more live lectures to me understood and I have not always felt supported.	7/15/2024 9:26 AM
15	No improvements	7/15/2024 8:03 AM
16	These hands on programs are great for students who learn differently. Please make it known during orientation, that students who had an IEP during their school years, they need to come forward and express their concerns so that they are supported to succeed. If my mom didn't get involved and help me advocate for myself, I would of quit the program. Please be mindful of students like me.	7/9/2024 5:02 PM
17	I was planning on doing nursing. Although I did not follow through because of a specific science instructor. He was awful and ruined my love for science. I hope this can be changed for students in the future.	7/9/2024 4:47 PM
18	Bryon Calkins was awesome to work with throughout my time at GBC. I believe the education I obtained helped me in my pursuit of becoming a licensed surveyor.	7/9/2024 1:43 PM
19	The mental health resources offered by GBC are wonderful and life changing. Please continue to give students the opportunity to learn about mental health and better themselves in that area. I felt important because GBC was concerned about me as a student and a person.	7/9/2024 11:53 AM
20	I like the Pahrump campus very much, I have not had very many pleasant interactions with staff in Elko. Some professors with tenure are horrible instructors	7/6/2024 1:34 PM
21	Classes were extremely lacking in the content required for me to actually succeed as a teacher.	7/4/2024 5:17 PM
22	My program, management and supervision, was great overall. I would push the professors to have the students interact more with each other.	7/4/2024 1:52 PM
23	The professors employed with GBC are all fantastic. They make the learning experience enjoyable and fun, and all the professors I had courses with were amazing at what they taught.	7/4/2024 1:47 PM
24	I personally left GBC because there was no more room for me to grow as a student within the biology department. I exhausted the chemistry classes that are offered at GBC. It would improve the school if the biology department was improved and expanded.	7/4/2024 1:48 AM
25	Overall, gbc has a wide variety of courses, however they do not offer them all at once or within time periods where ypu could actually take them. I was looking forward to taking a theatre's class however, the one I was looking for was never offered in the time of my college career.	7/2/2024 9:59 AM
26	The online options and availability is essential to my goals and greatly appreciated. The "What if" scenarios help with planning, but I have not had an advisor that was helpful or even involved in my degree planning and learned there were steps missing requiring more courses and delaying the end result further	7/2/2024 5:18 AM
27	The promise of an easy job search was grossly overstated. No help in finding a job once graduated. Very little communication between the professors and the students when questions were asked. A complete waste of time, money and resources.	7/1/2024 7:09 PM
28	The Surveying program is solid. I would recommend to my colleagues.	7/1/2024 2:16 PM
29	There is opportunity for growth with online Bachelor degrees. I had to switch schools to continue on, but I would have gladly stayed at GBC had it been available. Look into Accounting and Finance online bachelor degrees.	7/1/2024 2:12 PM
30	Get better DIT classes.	7/1/2024 8:22 AM
31	GBC provides quality education at a great price. The only suggestion I have would be to offer more majors! Wish I could've stayed at GBC for my urban planning degree.	7/1/2024 8:20 AM
32	The affordability is great. It would be helpful to provide a fully online teaching program.	7/1/2024 8:15 AM

33 Some of the humanities courses ended up being favorites even though they were not related to the technology degree.

7/1/2024 8:10 AM