

Assessment: Annual Report



Operational (Business Affairs) - Buildings and Grounds

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The mission of Buildings and Grounds is to promote clean and maintained facilities and grounds creating attractive, comfortable and safe facilities for students, faculty, staff, and visitors. Buildings and Grounds provides special event set-ups at our facilities for internal and external events. Buildings and Grounds operates central receiving which is responsible for the receipt and distribution of all incoming shipments to the appropriate departments.

<i>Outcomes</i>	<i>Assessment Measures</i>	<i>Results</i>	<i>Actions</i>
<p>Efficiency and Effectiveness - Buildings and Grounds operates efficiently and effectively in serving the Great Basin Community. Outcome Status: Active Assessment Year: 2014-2015, 2017-2018, 2020-2021 Start Date: 08/25/2012</p>	<p>Internal Tracking - The average number of days to complete work orders is reasonable and measures the responsiveness of the unit. Criterion: Five working days, generally, and 10 working days when parts need to be ordered. Notes: One exception to the 5-10 day completion rate criterion would be for work orders that require uninterrupted access to rooms for prolonged periods.</p>	<p>Reporting Period: 2015-2016 Criterion Met: N/A From July 1, 2015 to June 30, 2016, 1211 work orders were submitted. 1160 tickets have been completed and 51 tickets remain open. A report on 5 day or 10 day completion/worktime report could not be generated because the filter was not there. A filter has been added as of 7/26/16 to look into completion times. (07/26/2016)</p>	