

Assessment: Annual Report



Operational (Center) - Ely Center

GBC Mission: Great Basin College enriches people’s lives by providing student-centered post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The Ely Center mission is to provide positive support and fulfillment of GBC’s mission throughout the service area for student-centered post-secondary education.

<i>Outcomes</i>	<i>Assessment Measures</i>	<i>Results</i>	<i>Actions</i>
<p>Quality of support services and IAV support - Faculty and facilitators are satisfied with the quality and range of support services provided for IAV classes.</p> <p>Outcome Status: Active N/A: 2015-2016 Start Date: 07/01/2015</p>	<p>Survey - Survey faculty on levels of satisfaction with: 1) use of equipment by facilitators; 2) their own training on equipment use; 3) on other support services provided for their IAV classes. Survey facilitators on their satisfaction with their own training on equipment use.</p> <p>Criterion: 100% are satisfied or very satisfied with support services.</p>	<p>Reporting Period: 2015-2016 Criterion Met: Yes</p> <p>In cooperation with the Interactive Video Department, a survey was given to IAV instructors and they were asked if the Ely Center facilitators provided adequate support services for their classes. The survey response choices were based on a scale of very dissatisfied to very satisfied. During the time frame for this assessment, the Ely Center did not have any instructors teaching IAV classes so this portion of the results is based solely on the feedback from instructors from the Elko Campus.</p> <p>Completed faculty surveys were distributed by Bob Hannu, Coordinator. The surveys showed that 100% of faculty were either satisfied or very satisfied with the support services the Ely Center provided. 18 total evaluations by faculty members and five of those faculty responded for more than one class.</p> <p>The Ely Center employed 3 part-time facilitators during the 2015/2016 assessment year. Each facilitator completed a survey which asked about their satisfaction with their training on equipment use. The survey response choices were based on a scale of very dissatisfied to very satisfied. 100% of facilitators stated that they were either very satisfied or satisfied with their training on equipment use. (08/25/2016)</p>	<p>Action: I will continue to communicate with the IAV department and provide Ely Center facilitators with training on equipment use and support services. (08/25/2016)</p> <p>Follow-Up: Each semester, all of the centers and the Elko campus have facilitator refresher meetings. In these meetings, any new technology or changes in procedures are discussed and training is provided. The meetings have proven valuable by providing new and current facilitators with training on all of the equipment at the Ely Center. Facilitators feel comfortable and confident entering IAV classrooms and provide excellent support service to GBC instructors. (08/25/2016)</p>