

Assessment: Annual Report



Operational (Student Services) - Student Financial Aid and Veteran Affairs

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The Office of Student Financial Services and Veteran Affairs provide financial resources and support to students, veterans and dependents of veterans who would otherwise be unable to pursue their educational and professional goals.

<i>Outcomes</i>	<i>Assessment Measures</i>	<i>Results</i>	<i>Actions</i>
<p>Compliance with Title IV Regulations - Compliance with Title IV Regulations Outcome Status: Active N/A: 2015-2016 Start Date: 07/01/2016</p>	<p>Audit - External audit by the Department of Education Criterion: A Clean report with no adverse findings.</p>	<p>Reporting Period: 2015-2016 Criterion Met: Yes The Financial Aid Office went through an audit by NSHE's internal auditors and a compliance audit by the Federal Department of Education during 2015-2016. We are using the reports from those audits to determine our results. The Dept. of Ed.'s audit only had a minor finding of a \$10 application fee being paid for with Pell grant Dollars. The Internal auditors found a few issues with our award letters not going out in a timely manner and the RT24 funds being returned late. (08/23/2016)</p>	<p>Action: We refunded the student the \$10 application fee which was paid for by Pell dollars. We also code these fees and not eligible to be paid for with Title IV funds in People Soft to prevent that error from happening in the future. We have also corrected the award letters issue in People Soft so that now whenever there is any change in a student's awards, the system will generate a new award letter. We have also adopted the use of the shopping sheet which also takes care of that problem. We are modifying our R2T4 queries to make sure they pick up all the R2T4 students so that Title IV dollars are not returned late to the Department of Education. (08/23/2016) Follow-Up: So far everything is working that we have implemented as a result of the 2 audits. Nothing has come to our</p>

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attention at this point to the contrary. (08/23/2016)