# **Assessment: Assessment Plan**



## **Operational (Student Services) - Student Housing**

**GBC Mission:** Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

**Unit Mission:** The mission of student housing is to provide convenient, safe, affordable housing for single and married students, with or without children. Student housing promotes learning and provides social interaction to facilitate student success.

## **Outcome: ADA Compliant**

GBC housing is ADA compliant.

Outcome Status: Active Assessment Year: 2017-2018, 2018-2019, 2019-2020, 2020-2021, 2021-2022 Start Date: 07/03/2017

#### Assessment Measures

Demonstrate - Compliant issues found in housing by fire marshal are minimal. (Active)

Criterion: 90% of issues can be fixed right on the spot by fire Marshall communicating with B & G.

### **Outcome: Crisis Intervention**

Crisis intervention team meets students needs.

Outcome Status: Active Assessment Year: 2020-2021 Start Date: 07/02/2018

#### Assessment Measures

Qualitative Review - Review the entire process to assess functionality. (Active)

**Criterion:** 100% of student crises over the last couple of years have been resolved quickly and met student needs. **Notes:** Is there anything to change? Are there timing issues? What would students change? What would the crisis team change?

## **Outcome: Housing maintenance plan**

Student housing facilities have a comprehensive, long-term maintenance plan.

Outcome Status: Active Assessment Year: 2018-2019, 2023-2024 Start Date: 07/02/2018

#### Assessment Measures

Qualitative Review - Review and record past maintenance needs and develop a plan for the future for student housing. (Active)

Criterion: 80% of the major and minor repairs are anticipated and planned for.

**Notes:** Review and update the 6 year maintenance plan for student housing. Anticipate potential big projects as well as schedule in the more minor projects.

## **Outcome: Marketing for housing**

Student recruiting for housing generates interest by increasing applications and student residents.

Outcome Status: Active Assessment Year: 2017-2018, 2018-2019, 2019-2020, 2020-2021, 2021-2022, 2022-2023 Start Date: 07/01/2019

#### Assessment Measures

Project - Develop and review brochures, social media and other venues that market GBC's housing to new students. (Active)

Criterion: Housing applications remain steady or increase.

**Notes:** Work with Kayla to develop a marketing plan to recruit new students for GBC housing. Ask recruiters to talk about the quality and availability of student housing.