

Assessment: Annual Report



Operational (Student Services) - Veteran's Resources

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The Veterans Resource Center's mission is as widespread as the rural GBC service area. Our main goal is to provide Military Veterans with the resources, support, and advocacy needed to succeed in higher education. However, our services are open to our entire community by providing the proper local, state, and federal resources to meet the unique needs of each Veteran; to include their families.

<i>Outcomes</i>	<i>Assessment Measures</i>	<i>Results</i>	<i>Actions</i>
<p>Student Satisfaction - Veterans are satisfied with the services provided by the Veterans Resource Center</p> <p>Outcome Status: Active</p> <p>Assessment Year: 2017-2018, 2021-2022</p> <p>Start Date: 07/01/2016</p>	<p>Directly related to Outcome</p>	<p>Reporting Period: 2017-2018</p> <p>Criterion Met: Yes</p> <p>A phone survey was done by Pacific Research & Evaluation for the TAACCCT Grant, Round 4. The survey was given to student veterans who frequent the VRC on a regular basis. The results were provided in February 2018 and were positive in nature regarding their satisfaction with the VRC and its programs. The number one strength that was listed by the student veterans was the comradery amongst the veterans that made them feel comfortable and welcomed. The number one issue that they had with the VRC was the slow computers. The next issue that they had was that the space was too small and needed to be larger. (05/31/2018)</p> <p>Related Documents:</p> <p>Year 4 NCCC Student Interview Report-Final.docx</p>	<p>Action: The computers in the VRC are GBC property and are subject to the security and program requirements of GBC. These computers were slow and not as efficient as they could be. I worked with GBC Computer Services and came up with a solution. I was able to use some TAACCCT Grant money to purchase SSD hard drives and more memory for the VRC computers. The specific upgrade items were recommended by GBC Computer Services and ordered through the TAACCCT Grant. They were installed by GBC Computer Services and since the computers are more efficient and productive for the students to use them.</p> <p>The space that GBC has provided for the VRC is very gracious. The VRC is at times a bit cramped.</p>

<i>Outcomes</i>	<i>Assessment Measures</i>	<i>Results</i>	<i>Actions</i>
	<p>Directly related to Outcome</p>		<p>However, with the fluctuating number of student veterans that utilize the VRC, it still will work to complete the GBC VRC mission. I have sought other options for the VRC's location. One location was the Elko NV National Guard Armory that has been vacant for some time after the NV National Guard moved their equipment and operations to the newer Carlin facility. The Elko NV National Guard Armory is adjacent to the GBC Campus and the space would be fully utilized by the GBC VRC. However, the NV National Guard will not release the building due to various claimed reasons. I have pursued this initiative through GBC, NV National Guard, a U.S. Congressman Amodei's Representative, a U.S. Senator Heller's Representative and other individuals that know of the restrictions, lease agreements, and other barriers needed to acquire the building. This initiative is one with great value for the student veterans of GBC and community veterans alike. However, it is not feasible at this time. (05/31/2018)</p>